MedicalIntent — Emergency ID Setup Guide

Purpose

This guide helps you make your MedicalIntent Emergency Access Page easy to find in an emergency using:

- your phone's built-in Emergency Medical ID feature, and
- your physical Emergency ID materials (wallet card and stickers).

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1) iPhone (Apple Medical ID)

A. Add your MedicalIntent Emergency Access Link

1. Open the **Health** app.
2. Tap your **profile icon** (top right) → **Medical ID**.
3. Tap **Edit**.
4. In **Notes**, add the following line, then paste your unique MedicalIntent emergency link on the next line:

Emergency Medical Info (MedicalIntent):
[PASTE YOUR LINK HERE]

5. Turn on **Show When Locked**.
6. Tap **Done**.

B. Test access (recommended)

On a locked iPhone, Medical ID is accessed from the passcode/emergency screen.

- Wake the phone → From the lock screen, swipe up (or press Home) to reach the passcode screen → tap **Emergency** → tap **Medical ID**.
- Confirm the **"MedicalIntent Emergency Access Link"** line is visible.

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2) Android (Modern Android phones)

Current version: medicalintent.com/emergency-id

Android menus vary by manufacturer. These steps cover the most common modern setup and a universal fallback.

A. Standard path (Google Safety / Personal Safety)

1. Open the **Safety** app (sometimes called **Personal Safety**).
2. Tap **Your info → Medical information**.
3. Add the following label to a notes/other field (or any free-text field available), then paste your unique MedicalIntent emergency link:

Emergency Medical Info (MedicalIntent):
[PASTE YOUR LINK HERE]

B. Universal fallback (works when menus differ)

1. Open **Settings**.
2. Use the Settings search bar and type **Emergency**.
3. Open **Emergency information** / **Safety & emergency** / similar.
4. Add the same label + link as above.

C. Test access (recommended)

- Lock your phone, then access **Emergency information** from the lock screen (the exact button varies by phone).
- Confirm your MedicalIntent link is visible.

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3) Samsung Galaxy (One UI)

1. Open **Settings → Safety and emergency → Medical info**.
2. Add:

Emergency Medical Info (MedicalIntent):
[PASTE YOUR LINK HERE]

3. Turn on **Show on Lock screen**.
4. Save.

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4) Physical placement (wallet card + stickers)

A. Wallet card

Current version: medicalintent.com/emergency-id

- Place the wallet card in the most visible, front-facing slot.
- Avoid burying it behind stacked cards.

B. Sticker placement

Choose locations that are visible, scannable, and likely to be found quickly.

Good placements:

- Back of your phone case in an open area (not over the camera, not under a pop-socket/grip).
- Inside a clear phone case where the code is still visible without removing the case.
- On a rigid surface that doesn't flex (flat areas scan more reliably than curved or textured areas).
- On a frequently carried medical item if you have one (e.g., medication travel case, inhaler pouch, epinephrine case).
- On a key-tag / luggage tag–style holder that stays with what you carry daily (keys, bag zipper pull, gym bag tag).

Avoid:

- High-wear edges (wallet seams, corners that rub constantly).
- Surfaces that peel quickly (oily/leather-textured areas, fabric, rubberized soft-touch).
- Any spot where the code will be covered (opaque case interiors, behind cards, under grips).

C. Verify your physical materials

When your materials arrive:

- Confirm the QR code is clean and scannable.
- Confirm the printed link and code match your Emergency Access Page by scanning once with a normal phone camera.

If there is any printing issue or mismatch, contact support and we will replace the affected item(s) at no charge.

Need help?

Email: **support@medicalintent.com**

We aim to respond within **1–2 business days**.